

Siena College Student Concerns Team (SCT)

Student Concerns Team

Siena College's Student Concerns Team is part of the College's student safety net. The SCT works collaboratively to support each student's academic, social, spiritual, and mental/emotional well-being and success at Siena. The common concerns leading to referrals to the SCT are:

- Academic Concerns (class attendance, grades)
- Mental/Emotional Health Concern (concerning comments, change in behaviors)
- Physical Health Concern (injury/illness)
- Grief/Loss
- Financial Concerns
- Family/Personal Life Concerns
- Misuse/Abuse of Alcohol/Drugs
- Transition/Involvement Concerns

Referrals from faculty and staff are reviewed by the SCT and a member of the SCT will respond to the person submitting a concern report to update them on potential courses of action, which may include:

- advising the reporting party on how to support the student
- offer direct outreach
- referral to appropriate support services
- review and outreach from a member of the SCT to the student

The charge of the SCT is to:

- Provide a structured method for evaluating and intervening when student behaviors negatively impact their academic, social, or mental/emotional success.
- Seek out collateral information to better understand the behaviors and the impact of those behaviors, when appropriate
- Offer resources to students who are experiencing a difficult situation in any aspect of their Siena experience
- Assess the level of behavioral impact and disruption.
- Manage each case individually

Membership:

- AVP & Dean of Students: Co-chair or designee actions include, but are not limited to:
 - Coordinating and overseeing the SCT
 - Determining which situational advisors are to be included
 - Determining intervention options and referrals to appropriate campus support services
 - Assigning duties and monitoring team assignments
- Associate Vice President for Academic Affairs or designee actions include, but are not limited to,

- Assisting with students who may be returning from medical leaves or withdrawals
 - Coordinating Academic Support
 - Communicating with Faculty if appropriate
 - Consultation
- Director, Academic Success Center or designee actions include, but are not limited to:
 - Assisting with students who may be returning from medical leaves or withdrawals
 - Coordinating Academic Support
 - Communicating with Faculty if appropriate
 - Consultation
- Director, Counseling Center or designee actions include, but are not limited to:
 - Coordinating continuity of care plans & medical leaves
 - Contacting private treating physician;
 - Providing appropriate communication the SCT on a need-to-know basis;
 - Consultation
- Assistant Vice President for Student Affairs & Director of Public Safety actions include, but are not limited to:
 - Communicating relevant information
 - Consultation
 - Review behaviors to assess risk of actual or potential threat to others
- Associate Dean of Students:
 - Communicating relevant information
 - Consultation
 - Follow up on behaviors that may violate the student code of conduct
 - Assist with implementing intervention options
- Assistant Dean of Students (Co-Chair):
 - Coordinating the SCT list and updates regarding each student
 - Communicating relevant information
 - Consultation
 - Follow up on behaviors that may violate the student code of conduct
 - Assist with implementing intervention options
- Director of Community Living:
 - Communicating relevant information
 - Consultation
 - Assist with implementing intervention options with Residence Life staff
- Director of Health Promotion:
 - Communicating relevant information
 - Consultation

- Assist with implementing intervention options
- Director of Siena Enhanced Educational Development:
 - Communicating relevant information
 - Consultation
- Director of Student Activities & Leadership Development:
 - Communicating relevant information
 - Consultation
- Director of Accessibility
 - Communicating relevant information
 - Consultation
- Associate/Assistant Directors of the Academic Success Center:
 - Coordinating Academic Support
 - Communicating with Faculty if appropriate
 - Consultation
- College Chaplain
 - Consultation

Situational Advisors

Situational Advisors are included as needed by the SCT. Situational Advisors should assist with gathering relevant collateral information. Examples of situational advisors are:

- Director of Health Services
- Associate Director of Public Safety
- College Counsel
- Associate Director of Athletics

Intervention Options

- Inform the student of the College's concerns and provide a range of available options for the student. These options are presented based on the circumstances that brought a student to the attention of the SCT (Academic difficulty, mental/emotional health concerns, financial difficulties, family concerns, etc.)
- Refer the student to appropriate offices of support. These offices can include, but are not limited to, the Academic Success Center, Counseling Center, Office of Accessibility, Office of Health Promotion, Tutoring Services, Chaplain's Office, Financial Aid, etc.

Reasons for SCT Referral

The Student Concerns Team welcomes referrals from any individual (faculty/staff member, parent, friend/classmate) who has concerns regarding a current student. These referrals include

- Academic Concerns (class attendance, grades)
- Mental/Emotional Health Concern (concerning comments, change in behaviors)

- Physical Health Concern (injury/illness)
- Grief/Loss
- Financial Concerns
- Family/Personal Life Concerns
- Misuse/Abuse of Alcohol/Drugs
- Transition/Involvement Concerns

Primary Contacts:

- Dean of Students: 518-783-2328
- Academic Success Center: 518-783-2341
- Counseling Center: 518-783-2342
- Public Safety: 518-783-2376
- Chaplain's Office: 518-783-2332

**Updated: September 2023*