Use the Find Care tool at anthembluecross.com to find an Anthem provider

Anthem’s Find Care tool was created to make it easy to find the care you need. Use this quick step-by-step guide to help you find care.

Step 1
Go to anthembluecross.com/find-care
• For guests — Choose Basic search as a guest.
• For members — You can either select Log in for Personalized Search on the left or you can search without logging in by selecting Use Member ID for Basic Search on the right.

Step 2
Scroll down and complete the following fields:
• Select the type of plan or network — Use the drop-down menu to choose Medical Plan or Network
• Select the state — Use the drop-down menu to choose New York
• Select how you get health insurance — Use the drop-down menu to choose Medical Networks
• Select a plan or network — Use the drop-down menu to choose Blue Access (Employer-Sponsored)
• Select the Continue button.

Step 3
Enter the city, county, or ZIP code on the top left. You now have two options to narrow your search:
• Option 1 — Enter a care provider or hospital by name or specialty in the search box. The results will appear below the search box, where you can select the name for more details about the care provider or hospital.
• Option 2 — Search by Care Provider. Select the icon of the type of care provider you’re looking for. The results will appear on a new screen, and you can select the care provider or hospital name for additional details.

Step 4
View your search results:
• Choose the printer icon to print the results of your search, or select the email icon to email the search results.
• Select a care provider name to see more details.
• Choose Back to Find Care on the upper left or Back button at the bottom of the screen to return to your results.

We are here to help
If you have questions, please call Member Services using the phone number listed on the back of your health plan ID card.