

Schedule A
EXTREME SATISFACTION / DISSATISFACTION

STUDENT SATISFACTION SURVEY - RESULT ANALYSIS
SIENA COLLEGE - 01/2009

	COMMUTER				RESIDENT				COMPARISON				TRANSFER				NON-TRANSFER				COMPARISON			
	MEAN	STD ERROR	LOWER BOUND	UPPER BOUND	MEAN	STD ERROR	LOWER BOUND	UPPER BOUND	HIGHER LEVEL OF SATISFACTION	MEAN DIFF	STD ERROR	SIGMA	MEAN	STD ERROR	LOWER BOUND	UPPER BOUND	MEAN	STD ERROR	LOWER BOUND	UPPER BOUND	HIGHER LEVEL OF SATISFACTION	MEAN DIFF	STD ERROR	SIGMA
ACADEMIC QUESTIONS:																								
<i>How satisfied are you with:</i>																								
1. Your study habits	2.706	0.276	2.154	3.258	2.432	0.171	2.089	2.775	Resident	0.274	0.325	0.402	2.769	0.315	2.139	3.400	2.438	0.164	2.109	2.766	Not Transfer	0.332	0.355	0.354
2. The availability of tutors	2.647	0.244	2.159	3.136	3.045	0.152	2.742	3.349	Commuter	0.398	0.287	0.171	2.692	0.281	2.129	3.256	3.000	0.146	2.707	3.293	Transfer	0.308	0.317	0.336
3. The availability of labs	2.471	0.260	1.950	2.991	2.682	0.162	2.358	3.005	Commuter	0.211	0.306	0.493	2.615	0.298	2.018	3.213	2.625	0.155	2.314	2.936	Transfer	0.010	0.336	0.977
4. The helpfulness of faculty members	1.941	0.259	1.423	2.459	2.250	0.161	1.928	2.572	Commuter	0.309	0.305	0.315	1.923	0.296	1.330	2.516	2.229	0.154	1.920	2.554	Transfer	0.306	0.334	0.363
5. The amount of group work	2.588	0.279	2.030	3.146	2.659	0.173	2.312	3.006	Commuter	0.071	0.328	0.830	2.462	0.318	1.825	3.098	2.688	0.165	2.356	3.019	Transfer	0.226	0.358	0.531
6. Your GPA	2.647	0.272	2.102	3.191	2.614	0.169	2.275	2.952	Resident	0.033	0.320	0.917	2.385	0.309	1.766	3.004	2.688	0.161	2.365	3.010	Transfer	0.303	0.349	0.389
7. The quality of the education at Siena	1.882	0.217	1.447	2.317	2.091	0.135	1.821	2.361	Commuter	0.209	0.256	0.418	1.769	0.247	1.275	2.263	2.104	0.129	1.847	2.361	Transfer	0.335	0.278	0.234
8. The level of education that the high school/college you were at prior to coming here prepared you academically for Siena	2.294	0.296	1.702	2.887	2.386	0.184	2.018	2.755	Commuter	0.092	0.349	0.792	2.231	0.338	1.554	2.908	2.396	0.176	2.044	2.748	Transfer	0.165	0.381	0.667
9. The level of academic difficulty	2.353	0.241	1.871	2.835	2.250	0.150	1.951	2.549	Resident	0.103	0.283	0.718	2.154	0.275	1.604	2.704	2.313	0.143	2.026	2.599	Transfer	0.159	0.310	0.611
10. The workload at Siena comparable to that of your last school	2.294	0.286	1.721	2.867	2.591	0.178	2.235	2.947	Commuter	0.297	0.337	0.382	2.385	0.329	1.726	3.043	2.542	0.171	2.199	2.884	Transfer	0.157	0.371	0.673
PERSONAL QUESTIONS:																								
<i>How satisfied are you with:</i>																								
11. Your ability to manage time	1.882	0.257	1.367	2.398	2.273	0.160	1.952	2.593	Commuter	0.390	0.303	0.203	1.769	0.293	1.183	2.355	2.271	0.152	1.966	2.576	Transfer	0.502	0.330	0.134
12. Your organizational skills	2.059	0.257	1.545	2.573	2.205	0.160	1.889	2.524	Commuter	0.146	0.302	0.632	1.615	0.283	1.049	2.181	2.313	0.147	2.018	2.607	Transfer	0.697	0.319	0.033
13. Your stress level	2.529	0.299	1.932	3.127	3.136	0.186	2.765	3.508	Commuter	0.607	0.352	0.089	2.308	0.336	1.635	2.981	3.146	0.175	2.796	3.496	Transfer	0.838	0.379	0.031
14. Your ability to manage stress	2.235	0.279	1.677	2.794	2.705	0.174	2.357	3.052	Commuter	0.469	0.329	0.159	2.154	0.319	1.516	2.792	2.688	0.166	2.355	3.020	Transfer	0.534	0.360	0.143
15. Your ability to balance school work load and extracurricular activities	2.176	0.263	1.650	2.703	2.477	0.164	2.150	2.805	Commuter	0.301	0.310	0.336	2.000	0.298	1.404	2.596	2.500	0.155	2.190	2.810	Transfer	0.500	0.336	0.142
16. The friendliness at Siena College	1.882	0.241	1.401	2.364	1.750	0.149	1.451	2.049	Resident	0.132	0.283	0.642	1.692	0.275	1.142	2.243	1.813	0.143	1.526	2.099	Transfer	0.120	0.310	0.700
17. Your ability to set goals	1.882	0.234	1.414	2.351	2.295	0.145	2.004	2.587	Commuter	0.413	0.276	0.139	1.846	0.268	1.309	2.383	2.271	0.140	1.992	2.550	Transfer	0.425	0.302	0.165
18. The difficulty of your classes	2.235	0.245	1.746	2.725	2.523	0.152	2.218	2.827	Commuter	0.287	0.288	0.322	2.000	0.275	1.451	2.549	2.563	0.143	2.277	2.848	Transfer	0.563	0.309	0.074
19. The parking on campus	3.412	0.319	2.773	4.051	3.750	0.199	3.353	4.147	Commuter	0.338	0.376	0.372	3.154	0.360	2.433	3.875	3.792	0.188	3.416	4.167	Transfer	0.638	0.406	0.122
20. The parking availability on campus (for residents)	3.647	0.299	3.049	4.245	3.909	0.186	3.538	4.281	Commuter	0.262	0.352	0.459	3.077	0.325	2.427	3.727	4.042	0.169	3.704	4.380	Transfer	0.965	0.366	0.011
21. The parking availability on campus (for classes)	3.706	0.308	3.089	4.323	3.659	0.192	3.275	4.043	Resident	0.047	0.363	0.898	3.077	0.342	2.393	3.761	3.833	0.178	3.477	4.189	Transfer	0.756	0.385	0.054
22. The number of parking lots on campus	3.294	0.313	2.667	3.921	3.545	0.195	3.156	3.935	Commuter	0.251	0.369	0.498	2.846	0.348	2.151	3.542	3.646	0.181	3.284	4.008	Transfer	0.800	0.392	0.046
23. The amount of security on campus	2.706	0.322	2.061	3.351	2.727	0.200	2.326	3.128	Commuter	0.021	0.380	0.955	2.231	0.362	1.507	2.954	2.854	0.188	2.478	3.231	Transfer	0.623	0.408	0.132
24. The Welcome Booth on campus	3.000	0.323	2.354	3.646	3.614	0.201	3.212	4.015	Commuter	0.614	0.380	0.112	2.615	0.357	1.901	3.330	3.667	0.186	3.295	4.038	Transfer	1.051	0.402	0.011
25. The amount of security cameras on campus	2.882	0.322	2.239	3.526	2.955	0.200	2.555	3.354	Commuter	0.072	0.379	0.849	2.385	0.359	1.667	3.103	3.083	0.187	2.710	3.457	Transfer	0.699	0.404	0.089
26. Your safety on campus	2.059	0.306	1.447	2.670	2.273	0.190	1.893	2.653	Commuter	0.214	0.360	0.554	2.154	0.350	1.453	2.855	2.229	0.182	1.864	2.594	Transfer	0.075	0.395	0.849
SOCIAL QUESTIONS:																								
<i>How satisfied are you with:</i>																								
27. The social environment	1.706	0.245	1.217	2.195	2.114	0.152	1.810	2.418	Commuter	0.408	0.280	0.162	1.923	0.284	1.355	2.492	2.021	0.148	1.725	2.317	Transfer	0.099	0.320	0.761
28. The opportunity to socialize on campus	1.647	0.241	1.165	2.130	2.114	0.150	1.814	2.414	Commuter	0.467	0.284	0.106	1.769	0.280	1.209	2.330	2.042	0.146	1.750	2.330	Transfer	0.272	0.316	0.392
29. The opportunity to join clubs	1.882	0.230	1.423	2.342	2.205	0.143	1.919	2.490	Commuter	0.322	0.270	0.238	1.923	0.264	1.394	2.452	2.167	0.138	1.891	2.442	Transfer	0.244	0.298	0.417
30. The opportunity to join a sports team	2.235	0.287	1.660	2.810	2.773	0.179	2.415	3.130	Commuter	0.537	0.338	0.117	1.846	0.316	1.215	2.478	2.833	0.164	2.505	3.162	Transfer	0.987	0.356	0.007
31. The types of clubs on campus	1.765	0.225	1.315	2.214	2.318	0.140	2.039	2.598	Commuter	0.553	0.264	0.041	1.538	0.250	1.038	2.039	2.333	0.130	2.073	2.594	Transfer	0.795	0.282	0.007
32. The types of sports teams on campus	1.765	0.230	1.304	2.226	2.364	0.143	2.077	2.650	Commuter	0.599	0.271	0.031	1.692	0.264	1.164	2.220	2.333	0.137	2.058	2.608	Transfer	0.641	0.298	0.035
33. The living arrangements on campus	2.647	0.311	2.025	3.269	2.795	0.193	2.409	3.182	Commuter	0.148	0.360	0.687	2.615	0.356	1.904	3.327	2.792	0.185	2.421	3.162	Transfer	0.176	0.401	0.662
34. The activities on campus	2.235	0.256	1.723	2.748	2.432	0.159	2.113	2.751	Commuter	0.197	0.302	0.517	2.000	0.289	1.422	2.578	2.479	0.150	2.178	2.780	Transfer	0.479	0.326	0.146

Key: 3.0 < mean ---> EXTREME DISSATISFACTION
 mean < 2.0 ---> EXTREME SATISFACTION